

# The role of partnerships in working with homelessness and people with complex issues.

# Background

## Summer 2016

- An unprecedented rise in rough sleeping and street based antisocial behaviour locally.
- Budget reductions to mainstream services and increasing demand
- A core group of individuals who were unwilling and/or unable to engage with services

# Target Group



# Challenges

## Establishing Partnership Priorities

- There was an urgent need to reduce the harm being suffered by members of the community alongside a desire to reduce the impact on community safety and the local economy.
- The priority for core partners was to achieve better outcomes and reduce costs by bringing together key services, commissioners and service users to develop a **shared purpose** and **shared approach** to service delivery.
- Hastings Borough Council
- Sussex Police
- Seaview Project
- Fulfilling Lives
- Hastings and Rother CCG

# Solutions

## Developing a Partnership Approach

- The Making Every Adult Matter (MEAM) Coalition was invited to facilitate an event to help partners design and deliver better coordinated services for people with multiple needs.
- A workshop event was held – facilitated by MEAM - to review the **whole system**; bringing together agencies and community groups that support and engage with rough sleepers, street drinkers and beggars in Hastings.
- The event attracted over 50 attendees and began to identify common goals between partners, including:
  - How to better coordinate support and enforcement activity
  - The need to begin mapping existing services and outcomes
  - Responsible sharing of data and information
  - Shared / coordinated commissioning

# Shared Purpose

- **The Hastings Street Community Partnership** is a grouping of service managers and commissioners from support and enforcement services from across statutory and voluntary sectors.
- Partners are committed to the shared objective of reducing levels of rough sleeping and street based antisocial behaviour through greater service coordination between **support and enforcement services**.
- The partnership seeks to improve the existing network of services by:
  - making best use of existing resources;
  - securing new funding and
  - influencing commissioning.

# Shared Values

In order to unite the Hastings Street Community Partnership around its shared objective the partnership developed a set of shared values to underpin the delivery of services, these values are as follows.

*We will commit to working flexibly and adaptably with each other to achieve our values. These are that everyone has:*

- *The right to a voice in their community;*
- *The right to feel safe and secure;*
- *The right to a home;*
- *The right to a good quality of life;*
- *The right to access the health care they need.*

# Shared Approach

## Sustaining and building on the asset base

- Partners used a series of **case studies** as basis for exploring the experience of different types of individual as they navigated the existing network of services.
- Vulnerabilities within the existing **asset base** were identified and gaps in provision established to inform the work of the partnership as it moved forward.
- This process gave partners a better understanding of the pressures faced by different partners and that the network of services needed to adapt and flex to the **needs of individuals** in order to achieve positive outcomes.

# Outcomes

- A greater understanding of the function of each other's services within the network
- Improved relationships between key partners
- Common Needs Assessment and Strategy Meetings
- Winter Night Shelter
- Improved SWEP provision
- Improved data sharing standards
- Co-produced bid to MHCLG: Targeted Funding to Reduce Rough Sleeping - £664,00 2018/19